



FEMA

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News Release

Louisiana Survivors Affected by Winter Weather Can Apply for Possible FEMA Assistance

BATON ROUGE, La. – Louisiana homeowners and renters affected by the February winter storms who live in parishes that have recently been designated for Individual Assistance could be eligible for help from FEMA.

The parishes are:

Avoyelles, Bienville, Bossier, Caddo, Calcasieu, Catahoula, Claiborne, Concordia, DeSoto, East Baton Rouge, Franklin, Grant, LaSalle, Madison, Natchitoches, Ouachita, Rapides, Red River, Richland, Sabine, Webster, West Carroll, and Winn.

If you have homeowners or renter's insurance, you should file a claim as soon as possible. By law, FEMA cannot duplicate benefits for losses covered by insurance. If your policy does not cover all your damage expenses, you may then be eligible for federal assistance.

The fastest and easiest way to apply is by visiting www.disasterassistance.gov/.

If it is not possible to register online, call 800-621-3362 (TTY: 800-462-7585). The toll-free telephone lines operate from 8 a.m. to 10 p.m. seven days a week. Those who use a relay service such as a videophone, InnoCaption or CapTel should update FEMA with their specific number assigned to that service.

When you apply for assistance, have the following information readily available:

- A current phone number where you can be contacted;
- Your address at the time of the disaster and the address where you are now staying;
- Your Social Security number, if available;
- A general list of damage and losses; and
- If insured, the policy number or the agent and/or the company name

If it is safe to do so, start cleaning up now. Take photos to document damage and begin cleanup and repairs to prevent further damage. Remember to keep receipts from all purchases related to the cleanup and repair.

Disaster assistance may include financial help with temporary lodging and home repairs along with other programs to assist families recover from the effects of the event.

U.S. Small Business Administration low-interest disaster loans are available for homeowners, renters, businesses of any size and nonprofits.

- For small businesses, those engaged in aquaculture and most nonprofits, up to \$2 million is available for working capital needs even if there was no property damage, with a \$2 million maximum loan for any combination of property damage and working capital needs.
- For homeowners: up to \$200,000 is available to repair or replace their primary residence. For homeowners and renters: up to \$40,000 to replace personal property, including vehicles.

Businesses and residents can apply online at www.sba.gov/funding-programs/disaster-assistance. For questions and assistance completing an application, call 800-659-2955 or email FOCWAssistance@sba.gov.

For the latest information on Louisiana winter storms, visit [Louisiana Severe Winter Storms \(DR-4590-LA\) | FEMA.gov](https://www.fema.gov/louisiana-severe-winter-storms-dr-4590-la). Follow the FEMA Region 6 Twitter account at twitter.com/FEMARegion6.

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FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448 (TTY 800-462-7585). Those who use a relay service such as a videophone, InnoCaption or CapTel should update FEMA with their specific number assigned to that service. Multilingual operators are available (press 2 for Spanish).